

Joshua E. Bradley

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OBJECTIVE: To work collaboratively and apply areas of knowledge to efficiently maintain computer systems and networks for maximum availability, while resolving incidents and service requests in a timely fashion.

EDUCATION: Bachelor of Science (Applied Computer Science) Graduated May 2007
Minor: Philosophy GPA: 3.988 Summa Cum Laude
Keene State College, Keene, NH Member of: UPE, NSCS

SKILLS & PROFICIENCIES: *Please look at my ePortfolio on the web at <http://www.joshuabradley.org>*

Mac OS X 10.0 – 10.5, Mac OS X Server 10.3 – 10.4, Work Group Manager, Open Directory, Window NT, Windows XP Pro, Vista, Windows Server 2000-2003, Microsoft SQL Enterprise Manager, Microsoft Exchange Server 5.5 – 2003, Active Directory, Unix, Linux, Solaris, IBM AS/400, Bash shell scripting, Automation with cron, Big Brother, MRTG, Smoke ping, Cacti, Hyperic, DameWare, Eclipse, Java, MySQL, PHP, Perl, SSH, Telnet, VNC, X11, RDP, Apple Remote Desktop, Adobe Creative Suite, Macromedia Dreamweaver, and many more...

EXPERIENCE:

Systems Administrator, Eastern Mountain Sports, Peterborough NH (September 2007 – Present)

- 24/7 support for 1500+ users in 70+ locations across 13 states
- Critical systems monitoring and maintenance for corporate retail website and servers
- Develop system status monitors using scripting languages on Windows and Linux systems
- Microsoft Group Policy management and software deployment
- IT Operations support, including user account creation, management, and termination
- Creating or updating documentation for new system procedures
- Auditing of Admin / Developer access to production systems in change management system

Systems Administrator, Fall Mountain School District, Charlestown, NH (January 2007 – September 2007)

- Administration of Apple Mac OS X 10.3+ servers and client machines
- Perform maintenance and upgrades on desktop machines
- Coordinated system maintenance with faculty to minimize downtime
- Evaluation of hardware and software for procurement

Technical Consultant, General Tours, Keene, NH (May 2006 – January 2007)

- Setup of Windows 2003 Server
- Perform maintenance on Microsoft Windows desktop machines
- Installation of managed network switches

Technical Consultant, St. Joseph Regional School, Keene, NH (September 2005 – August 2008)

- Setup of 20 PCs for a computer lab accessed by students
- Administered Windows 2003 Server using group policy management, DHCP, roaming profiles
- Configuration and management of Global Chalkboard network proxy filter

Computer Lab Manager, Computer Science Dept., Keene State College (September 2004 – May 2005)

- Managed scheduling and payroll for 16 student workers
- Responsible for the upkeep of 20+ Windows / Macintosh desktop systems and servers
- Administration of Window 2000 and 2003 servers using active directory